ABSTRACT SUBMISSION AIC 2016: #93

1. Title:

Active Implementation in Practice: The Smith Family's Program Quality Approach

2. Author(s):

Rebecca Sobczak, National Manager Program Quality and Implementation

3. Key words:

Framework, Children, Programs, Measurement

4. Abstract text:

a. Background and aims

The Smith Family has progressively introduced implementation science principles into the way they deliver programs, improving year on year how this is applied.

The Program Quality Approach aims to provide the systems and frameworks to ensure evidence based programs are delivered in the way they are intended.

It provides a clear vision for everyone within the organization to understand how evidence based programs are translated into specific and measurable practices in a community.

b. Methods

In the past year, The Smith Family has identified the core elements of each of its evidence based programs, including indicators to measure results against a benchmark.

This process required collaboration between the Policy and Program Design, Implementation and, Program and Strategic Reporting teams, to review each program's evidence base and determine what were 'must dos' to maximize a program's intended outcomes and how these would be measured.

c. Results

Data collection commenced for two national programs during the 2015 delivery year. By the time of this presentation, The Smith Family will present results and the strategies emerging from these to improve outcomes for families and children.

d. Conclusion

The adoption of a Program Quality Approach has highlighted for everyone the important relationship between evidence based programs and effective delivery.

It has also been the missing link for delivery teams who want to understand which parts of a program are the 'must dos' to achieve the intended outcomes and which parts might be adapted to suit delivery in specific community contexts.