

An approach to measuring the impact of initiatives implemented to improve health outcomes: The EXpert PANel Decision (EXPAND) Method

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Outline

- Study overview
- EXPert PANel Decision (EXPAND) Method Panel rationale
- EXPAND Method
- Limitations and strengths of the EXPAND Method



Study overview

- Determinants of effective clinical networks
- NHMRC partnership grant ID: 571447 funded by the NHMRC and Agency for Clinical Innovation
- To examine factors that contribute to the success of clinical networks



Research team

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Study design

- Retrospective analytic study (2006 2009)
- Sample: 19 Clinical Networks and 600 networks participants and stakeholders
- Methods:
 - Record review
 - Web-survey
 - Semi-structured interviews
 - Expert panel



Haines et al. Implementation Science 2012, 7:16 http://www.implementationscience.com/content/7/1/16



Clinical Networks

Aged Health Brain Injury Rehabilitation **Burn Injury** Cardiac Gastroenterology **Gynaecological Oncology** Ophthalmology Radiology Blood and Marrow Transplant Home Enteral Nutrition

Renal Stroke Transition Care Urology Nuclear medicine Neurosurgery Endocrine Spinal Cord Injury Respiratory



Number of Network Impacts





Type of Impacts







EXPAND Method rationale



- A challenging part of the project was to assess the impacts of Networks because the 19 Networks in the study vary in clinical focus (e.g. renal medicine, ophthalmology and urology) and quality improvement initiatives differ in focus.
- The study used an innovative application in the Australian context of the systematic expert consensus method developed by RAND/UCLA and the US Department of Veterans Affairs.
- The EXPAND Method provides a structured means of interpreting the information available and assessing 'success' by using expert judgement in the absence of a gold standard method to rate Network impact.

A comparison of three Expert Panel methods



	RAND/UCLA appropriateness method	VA method	EXPAND Method
Purpose	Expert consensus on clinical indications	Decision-making consensus process within a national healthcare system	Impact assessment of quality improvement initiatives
Judgement	Expert opinion with a systematic review of the scientific evidence	Consensus process informed by literature, data and expert opinion	Independent expert rating of the evidence of initiative impact, a moderated meeting of members and a second rating of evidence
Outputs	Indications of appropriateness that can be used as the basis for review criteria and practice guidelines	Appropriateness of quality improvement initiatives; organisational quality improvement priorities; quality of care impact; preferences for adaption of evidence based activities	Rating of impact on quality of care and system-wide change



Development of methods

Selection and recruitment of EXPAND Method members.

Collection of information about each impact and the associated evidence.

Collation of evidence and creation of a summary report for each Network to assist members.

Piloting of the procedure and organisation of the material. Two network reports rated and discussed.

Working with the EXPAND Method members

Briefing conference call for members to provide background information and instructions. Members provided with example Network reports to ascertain if information supplied will be suitable (i.e. sufficient detail etc.) for rating and whether there needs to be any further guidelines for the panel when rating.

Members rate all Networks over a 1 month period and supply ratings to the Sax Institute 1 week before the EXPAND Method meeting.

Collation of ratings and preparation for the EXPAND Method meeting.



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EXPAND Method meeting

Moderated meeting to discuss ratings of the importance of the impacts of each network. The importance of each impact was rated a second time by each member following the discussion.

Reflections session convened by Chair to consider: characteristics of high vs moderate vs low impacts; key ingredients to optimise the impact of Networks; the conceptual model; quality of evidence collected by the Networks; the EXPAND Method; recommendations for Networks; and recommendations for the study investigator group for future research.



Post-meeting

Analysis of ratings.



Intra-Correlation Coefficient (ICC) to measure the level of agreement between EXPAND Method member ratings of network impacts

	Pre-meeting ratings (ICC)	Post-meeting ratings (ICC)
Quality of Care	0.36	0.84
System-wide Change	0.40	0.89



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Limitations and strengths of the EXPAND Method

- Validity and reliability
- •Validation sub-study
- Qualitative sub-study
- Applicability to measurement of implementation initiatives

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