Developing a practice approach that is more implementable in a large NGO

Charlie Chubb, Practice Manager - Child Protection,UnitingCare
Catherine Wade, Snr Manager, Parenting Research Centre

Paper presented at the 1st Biennial Australian
Implementation Conference, Melbourne, Oct 2012

Parenting Research Centre
raising children well

UnitingCare
Burnside

Content:

- The context of UnitingCare Burnside's work – child welfare in NSW

- Rationale for a Domestic Violence (DV) practice framework

- Creating an implementable practice framework

Context of the Service system

- Child welfare work is becoming more complex

- Brighter Futures now further along Child Protection spectrum

- Growth in intensive programs beyond the statutory threshold

- Increased emphasis on family preservation and restoration

DV in Burnside's programs

Program group	Caseload at 30 April 2012	Current DV
Brighter Futures	451	224
IFBS	66	46

- 1 in 4 children witness DV in the home
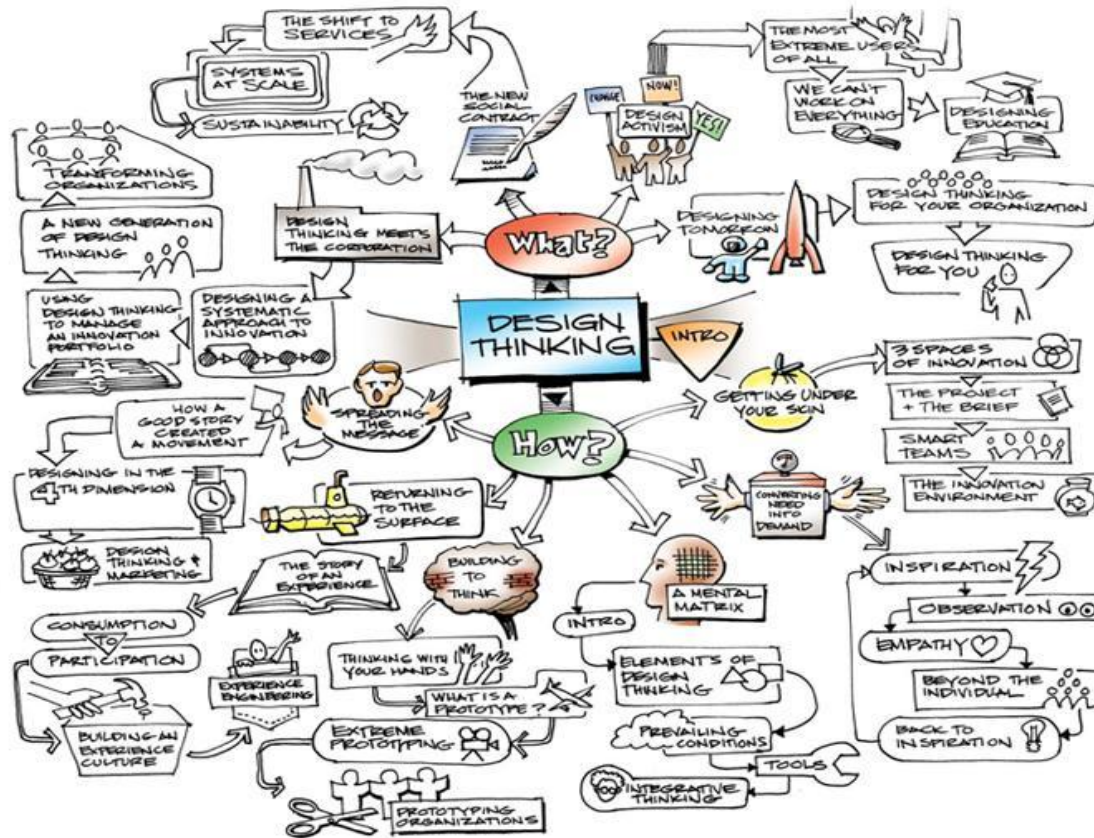 (Indermaur 2011- Young Australians and DV)

Brighter Futures Evaluation

- 2010 final evaluation report on Brighter Futures by SPRC
  - DV one of the most common reasons families were referred into program
  - Program was achieving some good outcomes in relation to DV
  - Recommendation to develop more targeted services for families impacted by DV

Burnside DV project

- Started in 2011

- Consultation with many internal stakeholders

- Wide ranging views on what we should achieve with project

- Literature reviews looking for evidence-based programs
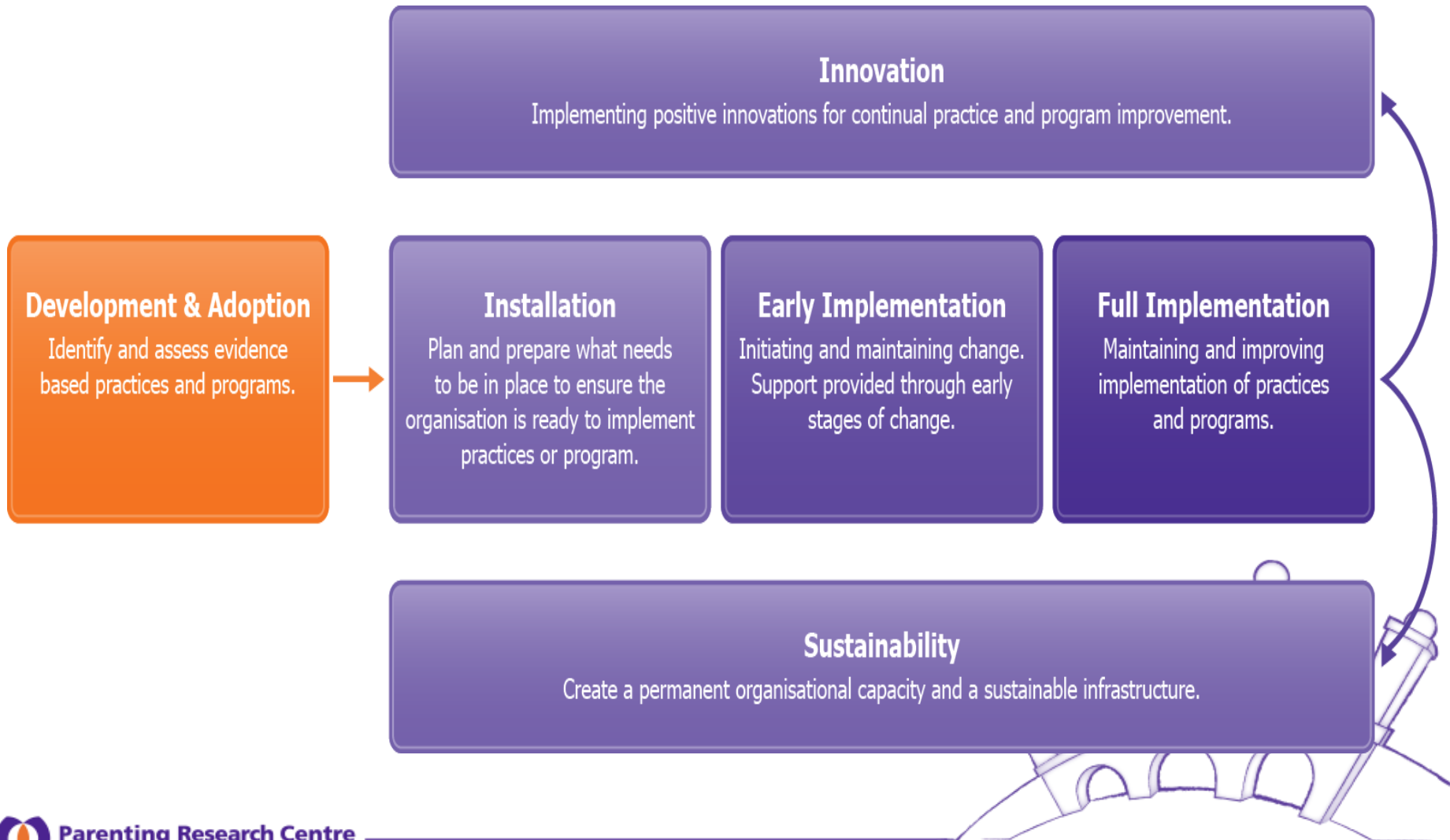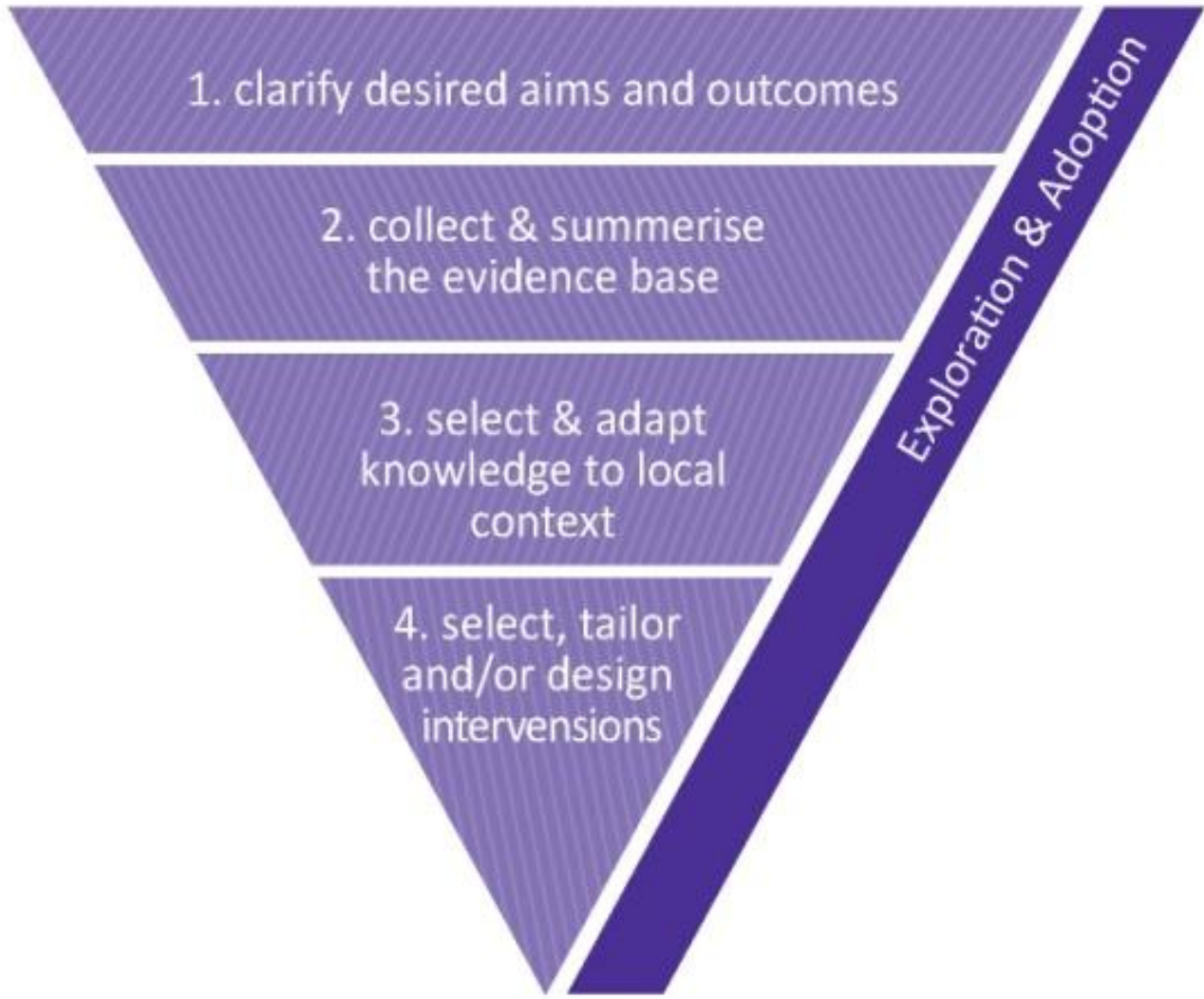
Project got out of hand

We lost our way

Implementation Science

- 2012: Parenting Research Centre
- To find the evidence for what works we have to be really clear about what we were looking for
- Refocused our efforts
- The how is just as important as the what

Knowledge to Implementation Cycle

Innovation

Implementing positive innovations for continual practice and program improvement.

Development & Adoption

Identify and assess evidence based practices and programs.

Installation

Plan and prepare what needs to be in place to ensure the organisation is ready to implement practices or program.

Early Implementation

Initiating and maintaining change. Support provided through early stages of change.

Full Implementation

Maintaining and improving implementation of practices and programs.

Sustainability

Create a permanent organisational capacity and a sustainable infrastructure.

Full Operation

Initial Implementation

Exploration & Adoption

Innovation

1. clarify desired aims and outcomes

2. collect & summerise the evidence base

3. select & adapt knowledge to local context

4. select, tailor and/or design intervensions

Program Installation

Sustainability

Burnside DV Project Outcomes

Increase parent and child safety.

Develop secure, predictable and dependable relationships.

Increase child and parent self-efficacy.

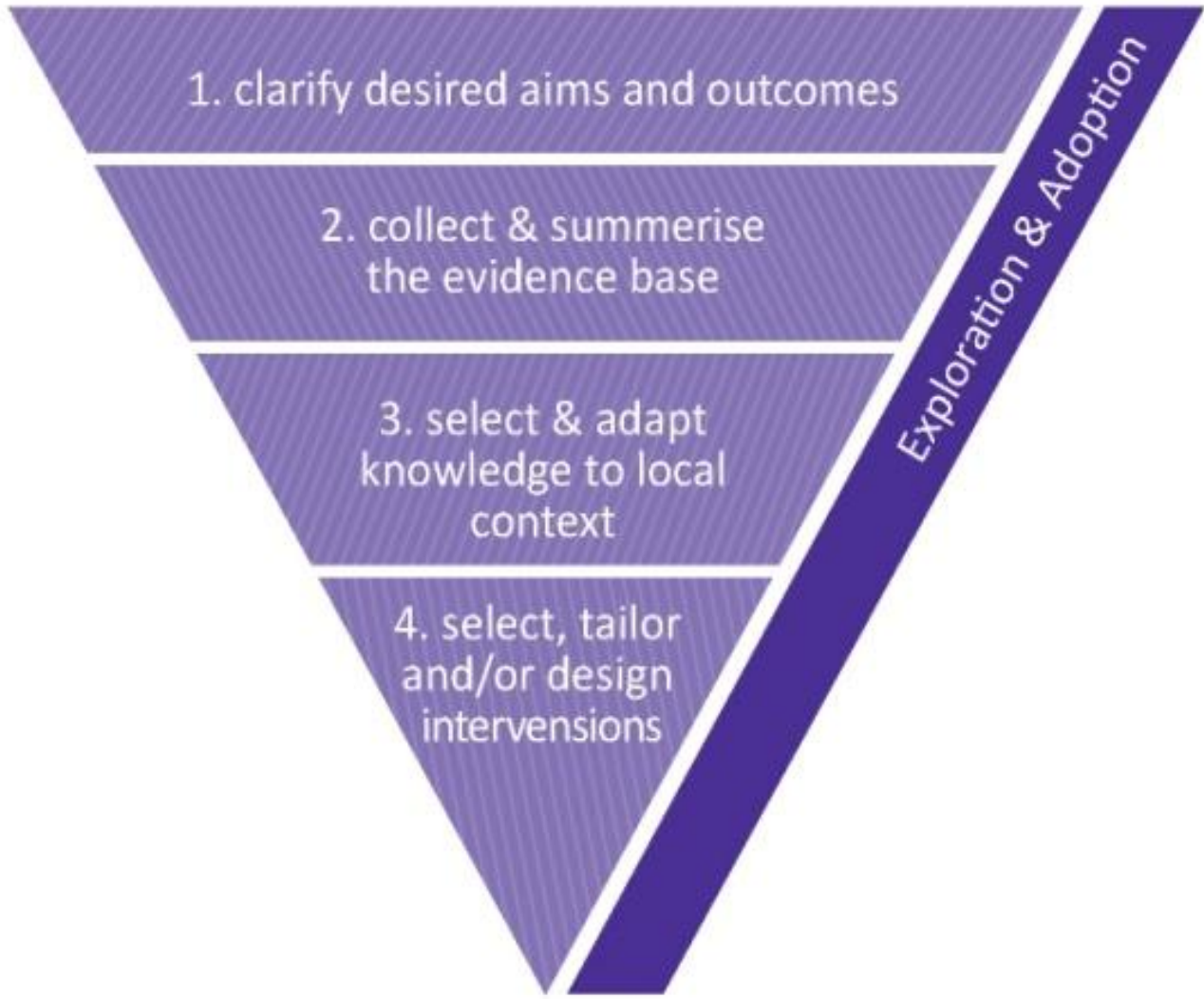Improve child and adult social connections and social support

Improve child and parent problem solving skills.

Meet child's emotional needs

Increase communication and coping skills

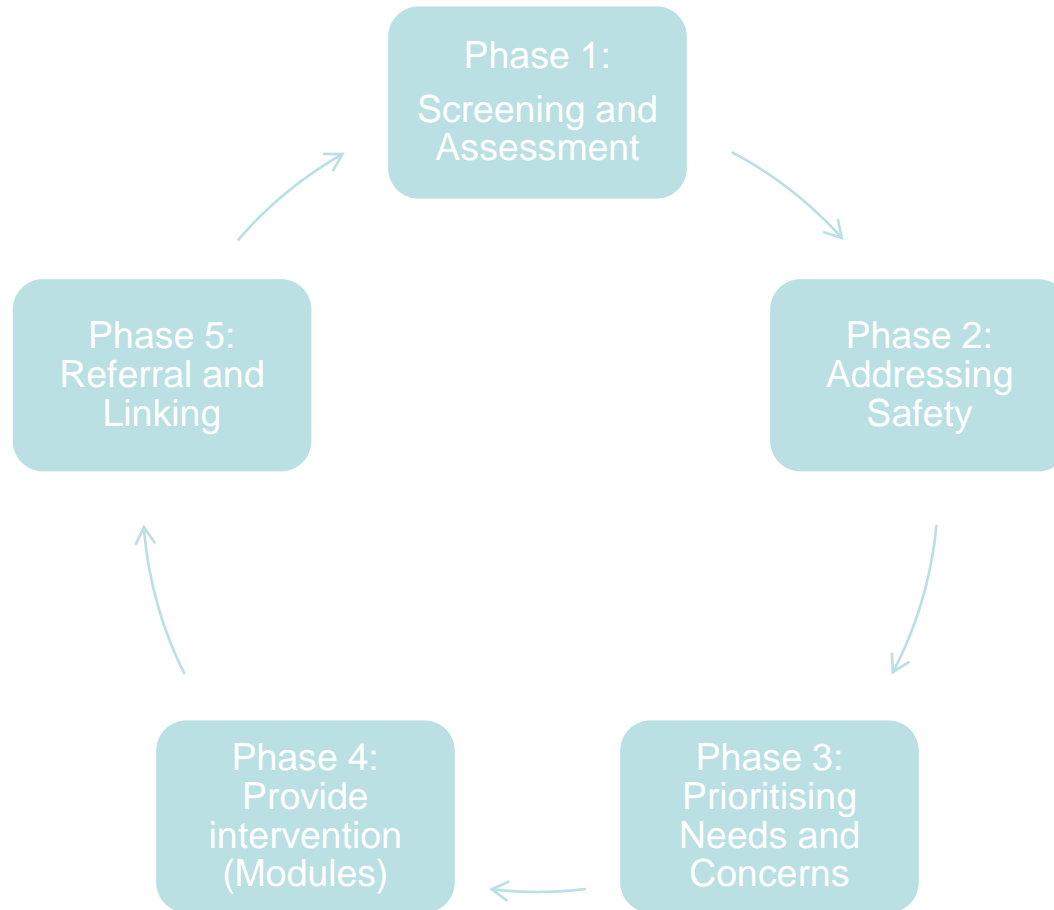Increase positive, respectful communication between caregivers/adults.

Full Operation

Initial Implementation

1. clarify desired aims and outcomes

2. collect & summerise the evidence base

3. select & adapt knowledge to local context

4. select, tailor and/or design intervensions

Exploration & Adoption

Innovation

Program Installation

Sustainability

Charlie Chubb
Practice Manager – Child Protection, UCB
cchubb@burnside.org.au

Dr Catherine Wade

Senior Manager, Implementation, PRC

cwade@parentingrc.org.au