

# A tailored, collaborative strategy to develop capacity and facilitate evidence-informed decision making

A case study of three Canadian health departments funded by the Canadian Institutes of Health Research

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#### PHSI...

... is an integrated KT program that supports a collaborative approach to applied health systems and services research that is useful to health system managers and/or policy makers

Partnerships between researchers and knowledge users are the most effective way to get the right questions and to ensure uptake of the results into policy and/or practice.

#### The PHSI Project (FRN 101867)

#### **Purpose**

 To enhance capacity and facilitate contexts conducive to EIDM

#### **Applied research**

Findings of interest to broader health care system

#### **Case study**

- Three cases: Ontario health departments
- Tailored Knowledge Broker intervention

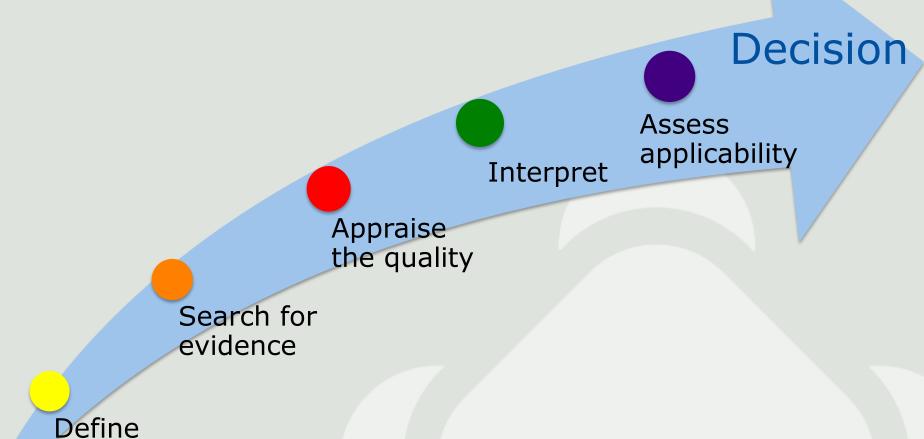
# **Health Department Partners**

	Α	В	С
Context	<ul> <li>Large, diverse</li> <li>MOH/AMOH vision</li> <li>EIDM strategic priority</li> <li>Resources committed</li> </ul>	<ul> <li>Large, urban centre</li> <li>MOH committed</li> <li>Manager 'champion'</li> <li>EIDM strategic priority</li> </ul>	<ul> <li>Mid-size, urban/rural mix</li> <li>MOH committed, but more "wait-and-see"</li> <li>Exec commitment</li> </ul>
Intervention	<ul> <li>Sept 2010 – Jun 2012</li> <li>KB on site, 2 d/wk</li> <li>→ Mentor Rapid Review teams</li> <li>→ Provide training</li> <li>→ Participate in EIDM-related events</li> <li>→ One-on-one consulting</li> </ul>	<ul> <li>Apr 2011 – Feb 2013</li> <li>KB combination of on/off-site: 2 d/wk</li> <li>→ Mentor staff teams</li> <li>→ Provide training</li> <li>→ Meetings / presentations</li> <li>→ Advise Senior Management Team</li> </ul>	<ul> <li>Apr 2011 – Dec 2012</li> <li>KB combination of on/off-site: 2 d/wk</li> <li>→ Mentor staff teams</li> <li>→ Advise the RKEC on Policy &amp; Procedure</li> <li>→ Provide training</li> <li>→ Meetings / presentations</li> </ul>

## **Rapid Review Process**

the

question



## **Health Department Partners**

Results: Activities to date

	A	В	С
Activities	<ul> <li>18 Rapid Reviews</li> <li>Large-scale training sessions</li> <li>Critical Appraisal Club</li> <li>Meetings/presentation s of research</li> </ul>	<ul> <li>• 5 questions/reviews in progress</li> <li>• Half-day workshops, additional divisional training planned</li> <li>• Presentations to Senior Management</li> <li>• Abstract submitted</li> </ul>	<ul> <li>• 5 questions/reviews (3 in progress)</li> <li>• EIDM Policy &amp; Procedure developed and approved</li> <li>• RKEC presentations</li> <li>• All-staff training planned</li> </ul>

## Challenges

- Time
- Competing priorities
- Management support
- Library services
- Choosing priority issues
- Limited engagement
- Slow progress

## **Impact**

- Knowledge
- Skills
- Critical consumer
- Program decisions
- Organizational structures

#### **Lessons Learned**

- Senior management support
- Internal "champion"
- Communication
- Prioritize project
- Flexibility
- Establish partner engagement



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